



## Updating to firmware 1.2.04 for 360i/460i/560i phones

To update 360i, 460i or 560i phones, follow these instructions. If you require further assistance please update your ticket at <https://support.fortinet.com> or call 1-866-648-4638.

1. Download the firmware file from [http://autoupdate.fortivoice.com/support/IPPhones/1.2.04\\_sts.zip](http://autoupdate.fortivoice.com/support/IPPhones/1.2.04_sts.zip)
2. Save the firmware file (1.2.04\_sts.zip) to your desktop and Extract the contents.
3. Download and install TFTP32 or TFTP64, depending on your platform. Windows XP and Vista are typically 32-bit. Windows 7 is typically 64-bit:  
Windows 32-bit: <http://tftpd32.jounin.net/download/Tftpd32-4.00-setup.exe>  
Windows 64-bit: <http://tftpd32.jounin.net/download/Tftpd64-4.00-setup.exe>
4. Open the TFTP32 program.
5. Click the Browse button. Browse to the 1.2.04\_sts folder.
6. Note the Server Interface IP address in the TFTP32 program.
7. On the phone, press the Menu button.
8. Press **⌘** and note the IP address of the phone.
9. Open a web browser and type the IP address of the phone in the address bar.
10. When prompted, enter the user name and password (User: admin. Password: 23646).
11. Click on Upgrade Configuration.
12. In the TFTP Server Address field, enter the IP address of the server interface from step 6.
13. Check the box Make TFTP address persistent.
14. Click Save.
15. Click on Reboot in the left menu and click the Reboot button.  
If the update fails, disable Windows Firewall from Start > Control Panel > Security Center and try again.
16. Once the update is complete, press the Menu button on the phone.
17. Press **⌘** and then select Yes to default the phone.
18. When the phone beeps press the 'Back' under the screen
19. When the phone displays 'Reboot Now?' select 'Yes'